

## Wyoming County RFP Title IB Services Questions and Answers

- 1) Reference - Pg.1 The RFP states that one of the requirements of the Title I Funding is that the maximum cost available for supportive services is \$1,000.00. Question: It is our understanding that the individual counties could further define the WDB's support policy if funding was limited. Ex. – if funding was limited could a provider limit their support service amount to \$500.00? As long as the WDB support policy is followed and approval sought for any changes can an amount less than \$1,000.00 be reflected?  
**Answer: Yes, you are correct, the maximum amount is \$1,000.00 the amount can be changed if funding is limited, and the customer is not in need of the total amount.**
- 2) Reference - Pg. 4 WIOA Title 1 Program RFP Information. Question – the paragraph under this section talks about three levels of career services. In this paragraph Training Services are not mentioned. In the subsequent pages the RFP describes the three career services levels and Training Services. Is there a preference in how the GLOW WDB would like these sections to be addressed, separately, or together?  
**Answer: These sections were pulled from two different RFP's if you were to address these together, that would be okay.**
- 3) Reference – Pg. 6 Training Services – Apprenticeship Training Accounts. Question – This particular training service is unfamiliar, and we are unaware of any GLOW WDB policies referencing this training. Is it the expectation that this training will be made available and provided in GLOW and therefore required to be addressed in this RFP? **Answer: Not at this time, please disregard.**
- 4) The acronym SDWP is used in this section. Who/what is SDWP? **Answer: Typo disregard**
- 5) Reference – pg. 9 Proposal Presentation, Item B Organizational Summary 1 & 2. Question – this section refers to Youth. We were wondering if this was an error. **Answer: It is an error.**

Reference – pg. 10 item C & D – Describe how the WIOA Performance Measures and Customer Service Indicators are met? Question – Benchmarks have yet to be established for WIOA Performance Measures, Customer Service Indicator Reports are currently not being issued to our knowledge. Also Wyoming County Adult and DW participant counts are inclusive of DOL and WP participants. In past local areas were unable to extract specific participant numbers for their Adult and DW programs. Can you please provide further guidance? **Answer: For PY 2017 GLOW has negotiated to 0 based on a lack of data, but will amend in the late fall when data is available. It is recommended to review current performance and provide benchmarks of what is hoped to achieve. Providers are not currently held to those standards yet as the State is still establishing baselines. You can review your current performance and offer a minimum goal or a range of what you hope to achieve, noting that the providers are not currently being held to these standards and GLOW negotiated 0 goals. Also, TA 17-5 doesn't include CSI goals, and rescinded TA 15-09 which had the previous goals stated.**

- 6) Reference – pg. 11 “The Bidder will identify the cost per participant.” Question – This is related to our question above. As an integrated workforce system we may provide services to individuals who are already enrolled by our DOL partners or NYESS or other partners. The service we provide may be Basic or considered an Individualized Career Service. As a partner in the Workforce System we provide pieces of the framework structure mentioned in this RFP, but we don't always provide all framework services – it is dependent on where the customer is in this process. Therefore we are unsure how to accurately reflect the number of customers we work with to come up with an overall projected number. The Management Report sites would provide some information but again we're unsure if we would be able to track all participants who have received the various levels of service that have been provided. Could you please provide clarification?

**Answer: Table 17 of the OSOS Services Report could be used for estimating number of customers served. It is preferred to set a minimum goal to be served, but you can propose a range instead. You should specify how many ITA's, how many OJT's, and how many Customized etc. trainings they will provide (number of participants in each).**

- 7) Reference – pg. 15 Proposal Cover Sheet - Number of participants proposed to serve. Questions - Should all Career Service numbers be reflected here, Basic, Individualized, Follow-Up and Training? Do you want to know the number of ITAs? **Answer: The RFP includes basic services, so the cost per participant should reflect that too. Yes, project the number of ITAs – ITAs are included on the Budget Sheet.**
- 8) If WCCA submits their proposal prior to the deadline, can the RFP Review Committee review the proposal before the deadline? **Answer: WCCA can submit a proposal before the 7/21 deadline. WCCA should submit their supportive services policy ALONG WITH their proposal. It has to be approved as part of the proposal. The committee can review it but have to wait until the deadline in the RFP to decide, as per Dawn. No other agencies can submit a proposal since they didn't attend the bidders' conference.**
- 9) Can we provide ongoing technical assistance to WCCA? **Answer: The Reps can answer any questions WCCA have, any time during this process.**